

# **Crisis & Emergency Services**

# Attention, if you are in crisis and need immediate help:

- Franklin County youth up to age 17, call Nationwide Children's Crisis Line (614) 722-1800
- Franklin County adults ages 18 and over, call Netcare Access (614) 276-2273 or (888) 276-2273 Toll-free
- Call 9-1-1
- Visit the emergency room
- Call the Suicide Prevention Hotline (614) 221-5445 or Teen Hotline (614) 294-3300
- Call the National Suicide Hotline (800) 273-8255 Toll-free

## Drug Overdose Resources

Click here to view the Overdose Recognition and Response Guide from the State of Ohio Pharmacy Board.
Providers and caregivers can find more information on their website and by calling their hotline.
(614) 466-4143 or TTY (800) 750-0750

pharmacy.ohio.gov

- Click here to view the Ohio Department of Health's list of drug overdose resources.
- Call 9-1-1 for any medical emergency or suspected overdose situation.

# Huckleberry House

Works with Central Ohio's youth ages 12 to 24 and families who are dealing with issues like abuse, violence, neglect, poverty, and homelessness. Programs include:

- Crisis Shelter Provides emergency shelter and crisis intervention for youth ages 12 to 17.
- Transitional Living Program Assists youth ages 17 to 21 with independent living skills, mental health support and securing living arrangements. Teens meet with counselors for free and confidential support.
- Family Support Program Counseling services are available to youth ages 12 to 22 and their families.
- Youth Outreach Program (YOP) & YOP Shop Meet with youth ages 12 to 24, anywhere, to help connect or make aware of support that's available in the community to help you with housing, education, employment, and other needs. YOP Shop is the location where that assistance can occur.

1421 Hamlet Street, Columbus, Ohio 43201

(614) 294-8097

YOP Shop: 893 East Eleventh Avenue, Columbus, Ohio 43212

(614) 826-3630

24-Hour Crisis Hotline: (614) 294-5553 or text "SAFE" and your current location to 44357 to find a Safe Place Partner that can help you get to Huck House

huckhouse.org

# National Alliance on Mental Illness (NAMI) Franklin County / Ohio

Provides support, advocacy and education to improve the quality of life for people with mental illness, and offer support to their families and close friends. Support groups and educational classes are available free of charge throughout Ohio for various ages and stages of development. Franklin County residents may call 9-1-1 and request a police officer who has received specialized training in mental health and substance abuse issues (a CIT officer). NAMI Franklin County Crisis Intervention Team (CIT) Program is a police-based pre-arrest jail diversion program.

1225 Dublin Road, Columbus, Ohio 43215

- Franklin County: (614) 501-6264
- Ohio: (614) 224-2700

namifranklincounty.org namiohio.org

#### National Youth Advocate Program (NYAP)

Program: offers an array of therapeutic and family foster care services, kinship care, parent education, community-based and home-based behavioral/mental health services, group living care; independent and transitional living services, case management, adoption, emergency shelter care; substance abuse treatment, services for sexually reactive children and youth and for youth involved in the juvenile justice system Eligibility: males and females, ages 5 to 21

Cost: government insurance (Medicaid, Molina, Caresource), private insurance and self-pay (sliding scale fees based on income)

Referral: individuals may refer themselves or be referred by someone else

- 527 South High Street, Columbus, Ohio 43215 (614) 227-9444
- 1303 East Main Street, Columbus, Ohio 43205 (800) 256-5001
- 431 East Livingston Avenue, Columbus, Ohio 43215 (614) 227-9420
- 15 North Third Street, Suite 300, Newark, Ohio 43055 (800) 533-9701
- 2112 Cherry Valley Road, Newark, Ohio 43055 (800) 219-2580

1801 Watermark Drive, Suite 200, Columbus, Ohio 43215

(877) 692-7226 Toll-free

nyap.org

#### Nationwide Children's Hospital (NCH) Emergency Services

If you think your child has a medical emergency or life-threatening condition, always call 911. If you think someone is poisoned, call the Central Ohio Poison Center at (800) 222-1222. Program: Pediatric Trauma Center, Pediatric Emergency Department, Pediatric Poison Center Eligibility: males and females, birth to age 21 Cost: government insurance (Medicaid, Molina, Caresource), private insurance and self-pay Referral: open and available for walk-ins 24 hours a day, 7 days a week for emergencies 700 Children's Drive, Columbus, Ohio 43205 (614) 355-0221 or (877) 355-0221 Toll-free Locations: nationwidechildrens.org/emergency-services

## Ohio State Mental & Behavioral Health

Program: inpatient emergency stabilization and hospitalization for children and teens with problems such as severe mood disorders, suicide risk, psychosis, post-traumatic stress disorders and anxiety disorders; office-based individual and group counseling, family counseling, psychological evaluations, psychiatry; substance abuse and eating disorder counseling

Eligibility: males and females, age 3 and older

Cost: private insurance, self-pay, some government insurance (Medicaid, Molina, Caresource) depending on availability

Referral: individuals may refer themselves or be referred by a physician or organization

Ohio State University (OSU) Harding Hospital

1670 Upham Drive, Columbus, Ohio 43210

(614) 293-9600

wexnermedical.osu.edu/mental-behavioral

#### **Syntero**

Program: outpatient mental health, trauma, grief and other behavioral health counseling; case management services, school-based therapeutic intervention and prevention services; intensive outpatient program for substance use disorder. They also offer mentoring, integrated primary care, Help Me Grow and more. Eligibility: males and females, age 4 and older, but varies depending on the program Cost: Medicaid, private insurance, self-pay, sliding fee scale for uninsured Franklin County residents Referral: individuals may refer themselves or be referred by a physician or organization

- 299 Cramer Creek Court, Dublin, Ohio 43017 (614) 889-5722
- 3645 Ridge Mill Drive, Hilliard, Ohio 43026 (614) 457-7876
- 3433 Agler Road, Columbus, Ohio 43219 (614) 600-2708
- 7100 Graphics Way, Lewis Center, Ohio 43035 (740) 428-0428

Intake: (614) 889-5722, ext. 133

syntero.org

## Village Network

Program: juvenile court programs, residential treatment, crisis stabilization/intervention and assessment services, treatment foster care, respite care, outpatient behavioral health and substance abuse services,

intensive home based treatment, school-based mental health and prevention services

Eligibility: males and females, ages 12 to 18

Cost: government insurance (Medicaid, Molina, Caresource), private insurance, self-pay with a sliding fee scale Referral: individuals may refer themselves or be referred through the court system or by an organization

- 1751 East Long Street, Columbus, Ohio 43203 (614) 253-8050
- 2000 Integrity Drive, Columbus, Ohio 43209 (614) 445-7447
- 615 Sunbury Road, Delaware, Ohio 43015 (740) 363-7234
- 14 Sandalwood Drive, Newark, Ohio 43055 (740) 788-8850
- 2680 North Columbus Street, Lancaster, Ohio 43130 (740) 788-8850
- 107 Howard Street, Mount Vernon, Ohio 43050 (740) 392-1450
- 17606 Coshocton Road, Mount Vernon, Ohio 43050 (740) 397-7582

(800) 638-3232

thevillagenetwork.org